

PCIP Data per month - May 2024

No. of calls to the surgery	9360	
Number of calls answered in two mins*	0	*automated data retrieval not possible from our telephony software
Number of calls abandoned	3337	
Items issued via prescription	24757	
Referrals Made	432	
Fit Notes (Med3s) issued	167	
Administrative Comms. Issued (letters/emails)	1230	
Text messages sent and received	883	
Total digital requests submitted to the practice	1059	